



## A visual guide to The Arc



**Our visual and written guide will help you plan your visit**

The Arc | Jewry Street | Winchester | Hampshire | SO23 8SB

Email us: [enquiries@arcwinchester.org.uk](mailto:enquiries@arcwinchester.org.uk)

Call us: 01962 398046

# What you'll find inside this guide

Click on the titles to go to the page you would like to view.

<b>About The Arc</b>	<b><u>3</u></b>
<b>Opening times</b>	<b><u>3</u></b>
<b>Quieter times to visit</b>	<b><u>4</u></b>
<b>Where is The Arc?</b>	<b><u>4</u></b>
<b>How to get to The Arc</b>	<b><u>5</u></b>
<b>When you arrive</b>	<b><u>5</u></b>
<b>Getting around The Arc</b>	<b><u>7</u></b>
<b>Toilets</b>	<b><u>8</u></b>
<b>What you'll see on the ground floor</b>	<b><u>8</u></b>
<b>What you'll see on the first floor</b>	<b><u>10</u></b>
<b>Rules of the gallery spaces</b>	<b><u>11</u></b>
<b>Visiting the café and shop</b>	<b><u>12</u></b>
<b>Coming to an event</b>	<b><u>12</u></b>
<b>Using the library services</b>	<b><u>13</u></b>
<b>What to do in an emergency</b>	<b><u>14</u></b>
<b>How to get in touch with us</b>	<b><u>14</u></b>

## About The Arc

The Arc is an arts centre in Winchester. It is also home to Winchester Library.

It is free to visit but you may need to pay for some exhibitions, classes, workshops and live performances.

We recommend booking tickets in advance. You can do this online, by phone or in person at The Arc.

We offer concessions and discounts. For more information, please follow this link: [Concessions and discounts policy | Hampshire Cultural Trust](#).

We accept both cash and card payments.

If you need assistance with booking or have any other requirements for your visit, please let us know. Our contact details are at the end of this guide.

If you plan to use library services during your visit, please remember to bring your library card.

---

## Opening times

We are open:

- Monday – Saturday: 9:30am to 5:00pm
- Sundays: 11:00am to 5:00pm

The venue is open as usual on most bank holidays. We are closed on 25 and 26 December and 1 January every year.

The library is self-service every Wednesday from 1:30pm, all day on Sundays and on bank holidays.

# Quieter times to visit

It is often quieter on weekday afternoons and Sundays.

You can contact us by email on [enquiries@arcwinchester.org.uk](mailto:enquiries@arcwinchester.org.uk) or call us on 01962 398046 to see how busy we are on the day of your visit.

For visitors calling from outside the UK, please add +44 in front of the above number.

---

## Where is The Arc?



The Arc is located on Jewry Street in Winchester. This is our address:

The Arc

Jewry Street

Winchester

SO23 8SB

# How to get to The Arc

**Car:** Please use Park and Ride services or city centre car parks. There is a small car park next to The Arc with two Blue Badge parking bays.

You can find out more about parking in Winchester here:

[Parking - Winchester City Council](#)

**Bus:** There is a bus stop directly outside The Arc servicing many routes.

**Rail:** We are a short, ten-minute walk from Winchester railway station.

**Cycling:** There are bike racks situated at the front of The Arc.

---

## When you arrive

There are three entrances to The Arc.



### **Café entrance**

This entrance leads directly to the café. It has easy access for mobility aid users.



### **Main entrance**

This is the main entrance. There are six steps up to the door.



### **Side entrance**

This is the side entrance. It is next to the car park where there are two Blue Badge parking bays. It has easy access for mobility aid users.



### **Evening events**

In the evenings, the café entrance is the only one that is open. It has easy access for mobility aid users.

The evening staff will be in the café to welcome you, check tickets and sell refreshments.

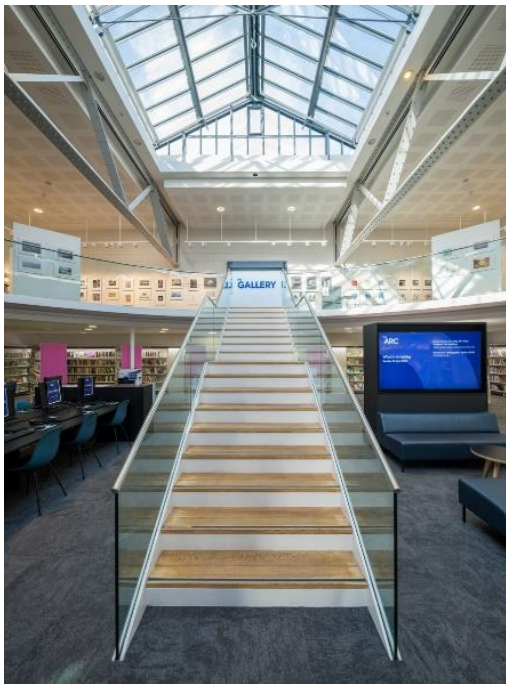


### **Visitor assistance**

Our friendly team is available throughout the building if you have any questions or need any help. They wear shirts with The Arc logo. Volunteers wear lanyards with volunteer badges.

---

## Getting around The Arc



### **Lift and stairs**

The Arc has two floors: the ground floor and the first floor. There is a lift inside The Arc. It is next to the Library Enquiry Desk. It provides access between the ground floor and the first floor. There are two staircases: one is in the middle of the building, the other is next to the lift.

There is a ramp from the café to the main part of the building.

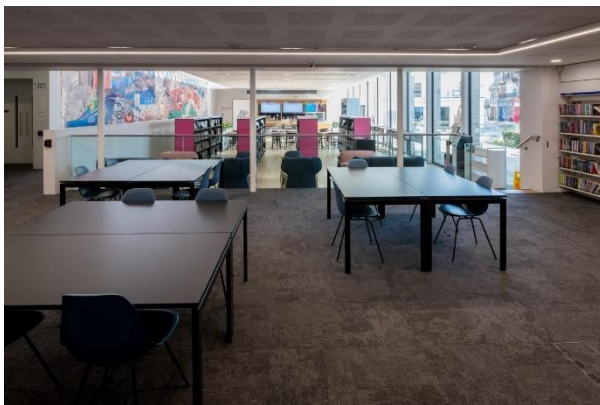
# Toilets

There are toilets on both floors. There is also a Changing Places facility on the ground floor. All facilities are well sign-posted.



---

## What you'll see on the ground floor



### **This is the Community Space.**

You can sit here to study, read or take part in activities. It is regularly used by community groups and the environment can be loud at times.



### **This is the Children's Library.**

There are places to sit and read, and there is an activity table for children.





### **This is the Reading Room.**

You will find adult fiction books in here. There is also space to read or study in this room.



### **Along this corridor are The Arc Spaces.**

These rooms are where we run our classes and workshops. You will usually need to buy a ticket for these activities.

These pictures show Arc Space 1, Arc Space 2 and Arc Space 3



### **This is the Performance Hall.**

In here you might see comedy, live music or theatre performances. You will usually need to buy a ticket for these events.

# What you'll see on the first floor



## **This is The Gallery.**

This is an art gallery where you can see exhibitions of artworks by national and international artists. You will need to buy a ticket to enter.



## **This is City Space.**

This is an art gallery where you can see exhibitions by local artists. Exhibitions in City Space are free to visit.

There are also library books on this floor.



## **This is the Tower Room.**

Sometimes workshops or classes are held in this room.

It has three steps leading up to it.



**This is the Quiet Study Room.**

You can use this room if you need somewhere quiet to sit.

---

## Rules of the gallery spaces



- Food and drink are not allowed in The Gallery or City Space.
- You cannot touch the artworks.
- Look out for markings on the floor or barriers around some artworks. This is so you do not get too close to them.
- Staff will tell you if there are any additional rules specific to the exhibition before you enter.

## Visiting the café and shop



**The shop is on the ground floor next to the Box Office desk.**

In the shop you'll find souvenirs from our exhibitions as well as books, gifts and art supplies.

You can pay for your purchase with cash or with your card.



**In the café you can buy a range of food and hot and cold drinks.**

You can pay for your purchase with cash or with your card.

You can sit and eat in the café or take your food away. There is a terrace outside the café with tables and chairs where you can eat and drink.

You cannot eat your own food in the café.

You can eat your own food in the library section of the building.

---

## Coming to an event

### **Coming to an event during the day**

When you come to one of our daytime events, please go to the Box Office desk and our team will direct you to the right place.

### **Coming to an event in the evening**

When you come to one of our evening events, please enter The Arc using the café entrance. Our team will be there to welcome you, check your tickets and serve refreshments from the bar.

If you have made any special arrangements, please make yourself known to the team when you arrive.

### **Coming to an event that is not run by The Arc**

When you enter the building, please tell our team which group you are visiting with, and they will direct you to the right room.

### **Venue hire**

Information about hiring a room at The Arc is available on our website, [Hiring an event space | The Arc Winchester](#)

---

## Using the library services



If you want to use the library service during your visit to The Arc, remember to bring your library card with you.

The library is self-service every Wednesday from 1:30pm, all day on Sundays and on bank holidays.

To find out more about using the library services, please visit the Hampshire Library Service website, [Hampshire Library Service](#).

# What to do in an emergency

If we need to evacuate the building because of an emergency, a loud alarm will sound. Our team will guide you to the nearest exit and meeting point.

Our team will let you know when you can re-enter the building safely.

---

# How to get in touch with us

Our address: The Arc, Jewry Street, Winchester, SO23 8SB

Our email: [enquiries@arcwinchester.org.uk](mailto:enquiries@arcwinchester.org.uk)

Our telephone number: 01962 398046

If you are calling from outside the UK, please add +44 in front of the number above.